Warranty All Products



Warranty

Power Antenna Manufacturing Inc (hereinafter "PAM") manufactures antennas and peripherals for broadcast, two-way, and data communications. The specifications set out on the website are for reference purposes and may change at any time without notice. Use of the website, and reliance on any information contained therein, shall be done at the users own risk.

All PAM products are warranted to be free of defects in workmanship and materials that arise under normal and proper use for a period of three (3) years from the date of original shipment. Damage caused by wind, ice, fire, lightning, improper installation or use including, without limitation, unauthorized disassembly or modification or repair, improper handling or carriage, or any other causes beyond the control of PAM, shall not be covered under this warranty.

Warranty claims against PAM products may be made by returning the product(s) to PAM with all transportation, taxes, and relevant duties prepaid. Warranty repair or replacement without charge will be made only after PAM inspects the product(s) at its manufacturing facility and determines, in its sole discretion, whether a defect in either material or workmanship is the cause of the warranty claim. In the event that such a claim is valid, PAM will remedy the defect by either repairing the product or replacing with new, the choice of remedy being which outcome will most efficiently result in the customer having a product with specifications and characteristics in likeness of a new product, at the same time minimizing customer delays. PAM will also pay the return transportation charges, however, all relevant taxes, duties, or third party transactions fees shall be the responsibility of the purchaser or customer.

PAM, under no condition, will be liable for damages incurred by the purchaser or end user as a result of the purchase and use of PAM products. This includes, without limitation, damage caused by lightning, improper installation, tower or support structure damage or malfunction, tower over-loading by means of either weight, wind load, or icing, and any other personal or property damage. This warranty shall supersede all other warranties, either expressed or implied.

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